



Agenda

Rider Experience and Operations Committee Meeting

Thursday, September 3, 2026

1:00 p.m. to 3:00 p.m.

Ruth Fisher Boardroom

Union Station

401 S. Jackson St.

Seattle, WA

Hybrid Meeting – In person and Video/Telephone Conference

To participate in the meeting via video conference: <https://soundtransit-org.zoom.us/j/87238225170?pwd=3yz93aYhQsrpoV5O8Ar3Um73NuFFst.1>.

To participate in the meeting via telephone conference: Call 253-215-8782 or 253-205-0468, then enter Webinar ID: 872 3822 5170, followed by the “#” key.

Kristina Walker, Committee Chair, Presiding

1. **Call to order**
2. **Roll call of members**
3. **Report of the Chair**
4. **CEO report**
5. **Public comment**

The committee is accepting public comment on today's agenda items and on topics within the committee's purview in the following formats:

Written public comment: Written comments can be submitted electronically via meetingcomments@soundtransit.org. Written comments received up to one hour before the meeting will be provided to Board members electronically during the meeting, comments received after that deadline will be provided to Board members after the meeting.

In person public comment: Individuals who would like to provide in person public comment must sign up in the Ruth Fisher Boardroom before the meeting begins. The sign-up sheet is available 30 minutes before the scheduled meeting start time.

Virtual public comment: Individuals who would like to provide live virtual public comment via phone or computer must [sign-up in advance on the virtual sign-up sheet](#). The virtual sign-up sheet is open from 8:00am until 5 minutes before the scheduled meeting start time.

COMMITTEE CHAIR

Kristina Walker

Tacoma Councilmember

VICE CHAIR

Ed Prince

Renton Councilmember

BOARD MEMBERS

Claudia Balducci

King County Councilmember

Steffanie Fain

King County Councilmember

Hunter George

Fircrest Councilmember

Teresa Mosqueda

King County Councilmember

David Parshall

Lynnwood Councilmember

Peter von Reichbauer

King County Councilmember

CHIEF EXECUTIVE OFFICER

Dow Constantine

6. **Business items**

For Committee Final Action

A. **Minutes:** August 6, 2026, Rider Experience and Operations Committee Meeting

For Recommendation to the Board

B. **Motion No. M2026-35:** Approving Sound Transit's submittal of the 2026 Public Transportation Agency Safety Plan to the Washington State Department of Transportation's State Safety Oversight Office.

7. **Reports to the Committee**

- At Grade Crossing Program Update
- Q2 2026 Fare Engagement Update
- Annual Passenger Experience Survey
- Safe, Clean, Welcoming Ride Initiative

8. **Executive Session** (if needed)

9. **Other Business**

10. **Next meeting:**

Thursday, October 1, 2026

1:00 p.m. to 3:00 p.m.

Ruth Fisher Boardroom and virtually via Zoom

11. **Adjourn**